



SUPPORT SPECIALIST **Career Pathway**

Computer and Information Systems Support Specialists would find themselves with a variety of technical job duties, depending on an employer's needs. Thus, this position would require an individual with a broad IT skill set, as well as superb attention to detail. Computer and Information Systems Support Specialist duties would include examining computer systems, gauging what IT equipment and components are necessary for optimum performance, and staying current with knowledge of related technologies, designs, methods and trends.

Targeted Credentials





Note: (ICT) Individualized **Certification Training Program** allows the selection of (1) one additional credential to study / obtain.

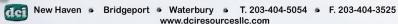






uCertify

FOR MORE INFO PLEASE CALL (203) 404-5054









Career Pathway

PROGRAM CONTENT

- **Computer Installations**
- **Workstation Optimization**
- Peripherals, Storage Devices, and Power Supplies
- **Advanced Networking**
- **Operating Systems**
- **Laptops & Mobile Devices**
- **Diagnostic Tools**
- **IT Troubleshooting**
- **Security Essentials**

Targeted Credentials

- CompTIA: Network+
- **MOS: Microsoft Access**
- MTA: Networking Fundamentals, Windows **Operating System Fundamentals**



Microsoft^{*}

Technology Associate

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New Haven Bridgeport Waterbury T. 203-404-5054 F. 203-404-3525 www.dciresourcesllc.com